












benefits directory



GENERAL

HR Direct	1.866.473.4728	The single resource for all your Bath & Body Works benefits & payroll information. HR Direct representatives will assist you Monday - Friday between 9 a.m. and 6:30 p.m. EST.
HR Access	hraccess.lb.com	<ul style="list-style-type: none"> • Enroll in benefits (web only). • Reference, update and access all personal and benefits information. <ul style="list-style-type: none"> - Home address - Benefits information - PTO (paid time off) - Access online W-2 - Tax withholding - Add/update life insurance beneficiaries - And more! <p>It's your responsibility to ensure that your personal information on file is accurate and up-to-date.</p>
Benefits Information	 hraccess.lb.com>Benefits >Benefits Information  Text LDbeneinfo to 61759	Watch videos and find information about all of your benefits.
Employment Verification The Work Number®	www.theworknumber.com 1.800.996.7566 1.800.367.5690 (outside verifiers)	Access instant employment and income verification when applying for a mortgage or loan, reference checking, leasing an apartment or other instances where proof of employment or income is needed.

HEALTH BENEFITS

Health Advocate	1.866.695.8622 www.healthadvocate.com/members (Company Name: Bath & Body Works)	For help resolving healthcare and insurance-related issues.
Medical Anthem	www.anthem.com 1-855-839-4533  Sydney Health app	Log-on or contact Anthem customer service to manage your health care benefits
Telemedicine LiveHealth Online	www.livehealthonline.com  LiveHealth Online app	Interact with a doctor live online through your Android or iOS computer, tablet and mobile device. <ul style="list-style-type: none"> • Available real-time, 24 hours a day/7 days a week/365 days a year in most states • Doctors are in-network, U.S. board-certified and can ePrescribe to local pharmacies (where applicable)
Nurseline	1.800.700.9184	A 24-hour hotline answered by registered nurses to answer your health-related questions
Future Moms Program	1.800.828.5891	A service that provides nurse support, tools and resources throughout your pregnancy. Enroll in the program and earn up to \$250 in gift certificates.
MyHealth Advantage	1.866.408.7197	A service that helps keep you and your bank account healthier when it comes to managing your healthcare
ComplexCare	1.888.249.3828	A service that helps you manage more than one health issue or a condition that could mean frequent or high levels of health care.
ConditionCare	1.800.638.4814	A service that helps you manage the symptoms of asthma, diabetes, chronic obstructive pulmonary disease (COPD), heart failure and coronary artery disease.
Behavioral Health Resource	1.866.621.0554	A total-health solution that can help you or your loved ones deal with anxiety, depression, drug or alcohol abuse, eating disorders, autism and other personal issues.

Medical Aetna (NY/NJ/CT)	www.aetna.com 1.800.331.0595  Aetna app	Get convenient, round-the-clock online tools and resources to help you make educated health care decisions - and manage your benefits. Access Aetna Navigator®.
Telemedicine Teladoc	www.teladoc.com/aetna 1.855.835.2362	Phone and online-video consultations with physicians
Informed Health Line	1.800.556.1555	Provides members with telephone and e-mail access to experienced registered nurses who help make informed health care decisions.
Maternity Program	1.800.331.0595	Get help from the time you start planning a family, through your pregnancy and well after your baby is born. Enroll in the program and earn up to \$250 in gift cards.
Targeted Care Solutions	1.800.331.0595	Get the help and care you need when faced with certain health care situations.
Aetna Compassionate Care	1.800.331.0595	Provides support to members with advanced illness.
Pharmacy OptumRx	optumrx.com 1.855.295.9142  OptumRx app	Manage your prescriptions and home delivery drug orders.
Dental MetLife	www.metlife.com/ mybenefits (Company Name: Bath & Body Works) 1.800.942.0854  MetLife app	MetLife representatives will respond to your questions about dental health care and help you find Dentists and orthodontists in the dental Network.
Vision VSP	www.vsp.com 1.800.877.7195  VSP app	Access information regarding your vision plan or vision discount.
Lincoln Financial Group (LFG) Leaves of Absence	www.mylincolnportal.com (company code: BBWI) 1-844-869-3454	When you need to be off work for family, medical, maternity or parental leave, contact LFG to report your claim.
Mental Health & Well-Being Employee Assistance Program (EAP) ComPsych GuidanceResources	Available 24 hours a day, 7 days a week www.guidanceresources.com (Organization Web ID: BBW) 1.866.483.1481  GuidanceNow app	The EAP gives you, your dependents and housemates (partner, roommate or anyone living under your roof) access to resources and professionals who will help confidentially resolve personal situations (8 sessions per individual issue). This benefit is provided to you at no cost and you do not need to be enrolled in other benefits to access the EAP.
SAVINGS AND FINANCES		
Associate Stock Purchase Plan AST	www.astfinancial.com 1.866.709.7704	Access free educational tools and resources as well as information regarding your personal stock account.
401(k) Savings and Retirement Plan Alight	https://upointhr.com/BBW 1-888-445-4567  Alight Mobile	Enroll, designate your pre-tax and post-tax Roth savings contributions, name your beneficiary, make your investment choices, and obtain other general account information.
Flexible Spending Account (FSA) HealthEquity®	www.healthequity.com (Select Login > WageWorks) 1.877.924.3967  EZ Receipts® app	Manage your dependent care and health care accounts. Update your profile information, including your email and home address.

Commuter Benefit HealthEquity®	www.healthequity.com (Select Login > WageWorks) 1.877.924.3967  EZ Receipts® app	Manage your commuter account.
Tuition Assistance HR Direct	1.866.473.4728	Discuss tuition assistance for work-related undergraduate or graduate course work.
Product & Service Discounts LifeMart	https://bbw.lifecare.com  LifeMart app	LifeMart gives you access to exclusive discounts for you and your family. Save everyday on items like flat-screen TVs, movie tickets and travel to gym memberships and child care.
Auto & Home Insurance Farmers GroupSelect SM	www.myautohome.farmers.com (Company Name: Bath & Body Works) 1.800.438.6381	Get special group rates to cover your auto and home.
Pet Insurance MetLife	www.metlife.com/mybenefits (Company Name: Bath & Body Works) 1.800.438.6388	Get special group discounts to cover your pet.
LIFESTYLE AND FAMILY		
LifeCare/LifeMart/ Backup Child & Adult Care	https://bbw.lifecare.com 1.800.697.7432	Get guidance and support during major life events or help with lifes day-to-day challenges such as child and senior care to daily tasks such as home maintenance or leisure planning. Use LifeMart to get discount on products, services and travel.
Adoption Assistance HR Direct	1.866.473.4728	Discuss adoption assistance benefits.
Legal Insurance ARAG	www.araglegalcenter.com (Access Code: 15661bbw) 1.800.247.4184 7a.m. to 7p.m. CST	Everything in your life is connected by legal — from the everyday to the once-in-a-lifetime. Some legal situations are planned, like creating a will, and others are more unexpected – like dealing with a traffic ticket. With legal insurance, network attorney fees are 100% paid in full for most covered matters.

NOTE: For life insurance questions, contact HR Direct at 1.866.473.4728